

Limits Table – GBP base currency customers

Date of issue: 01/01/2021

Monthly and annual limits are applied at Customer level, net of a Customer’s spend respectively in a given 24 hour period or over the prior 30 and 365 days and are subject to availability of funds on the specific Sub-account. For Cards held by Customers who completed the Full Registration process, limits are applied at Card level.

We may amend these limits at any time and with immediate effect at our sole discretion, and/or may apply lower limits to individual Customers based on risk considerations and/or to comply with applicable laws and regulations.

Currency		Maximum			Minimum per transaction Same currency/ Currency exc.
		Full functionality ¹	Restricted functionality ²	Supervised accounts ³	
		Single transaction/ daily/monthly limit	Single transaction/ daily/monthly limit	Single transaction/ daily/monthly limit	
Payments from the App					
• Face to Face	GBP	100/500/na	50/100/120	50/100/1,000	na/na
• My Contacts transfers	GBP	10,000/10,000/50,000	120/120/120	1,000/1,000/1,000	na/na
• Bank transfers	GBP	10,000/10,000/50,000 (individual transactions of higher amounts are possible but require enhanced confirmation procedure)	na	1,000/1,000/1,000	1/5
Payments into your Account					
• Bank transfers	GBP	No fixed limit	120/120/120	No fixed limit	na
• Charging your debit or credit card issued by 3 rd party	GBP	500/500/1,000	120/120/120	500/500/1,000	5
Cards⁴					
• Purchases	EUR	9,000/9,000/30,000	150/150/150	500/500/2,000	na
	GBP	7,000/7,000/25,000	120/120/120	500/500/2,000	na
	PLN	40,000/40,000/150,000	600/600/600	2,000/2,000/5,000	na
	USD	10,000/10,000/40,000	na	700/700/2,500	na
• ATM cash withdrawals	EUR	600/600/3,500	50/50/50	200/200/1,000	na
	GBP	500/500/3,000	40/40/40	150/150/1,000	na
	PLN	2,500/2,500/15,000	200/200/200	600/600/3,000	na
	USD	750/750/4,500	na	250/250/1,200	na
• Over the counter cash withdrawal		Transaction not allowed	Transaction not allowed	Transaction not allowed	na
Notes:			<ul style="list-style-type: none"> Pursuant to EU regulation, customers with Basic Registration are subject to EUR 150 (or currency equivalent) maximum Account balance Your Card cannot be used abroad⁵ 	<ul style="list-style-type: none"> Card usage restricted in selected merchant categories unsuitable for minors 	

¹ Applicable to customers who completed the Full Registration process. We will do our best to minimize the inconvenience caused by the legally required ‘know your customer’ identity and transaction verifications however we may, at any time and at our sole discretion, ask you to provide additional documentation should that become appropriate based on your usage of the Services

² Applicable to customers who completed only the Basic Registration process (i.e. we could not verify identity and address); these restrictions are mandatory on all financial institutions, to comply with the applicable anti money laundering and terrorism financing regulations; we will inform you upon registration and from time to time thereafter of what you can do to lift such restrictions

³ Users under the age of 18 can use the App and the Card only under the responsibility of an adult Supervisor, who takes full and unconditional responsibility for their purchases

⁴ Transactions may also be declined in case of suspected fraud or if the terminal used is not able to connect through Mastercard to our authorization system

⁵ In compliance with Mastercard regulations