

REP020 Quarterly Statistics on Availability and Performance of Dedicated Interfaces

Special Instructions

This report should be emailed to the Regulatory Reports mailbox at: regulatory.reports@fca.org.uk

For the reporting period between 1 July 2019 and 30 September 2019 – The SCA-RTS requires quarterly statistics to be published from 14 September 2019. Therefore for this reporting period, firms are only required to provide us with statistics between 14 September 2019 and 30 September 2019. These statistics for each PSU and dedicated interface must be entered in Days 76 to 92 and firms must enter 0 for all earlier days in the quarter (Days 1 to 75) except Uptime (%) which should be entered as 100.00.

For all subsequent reporting periods - The statistics must be entered from Day 1 and any surplus days at the end of the quarter (for example, Quarter 1 only contains 90 Days, and Quarter 2 contains 91 Days) can be left blank.

Percentage figures are to be provided to two decimal places, and milliseconds are to be provided as a whole number.

Multiple interface tables must be completed in Question 2 for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.

Firms who do not operate a dedicated interface should respond Yes to Question 1 and submit a 'Nil' return

FRN **A**

Firms Name **B**

1 Do you wish to make a nil return? **C**

2 **Daily statistics** *This section must be completed for each payment service user interface and dedicated interface for which the firm has published the daily statistics on its website.*

Day	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	A		B	C			
	Open banking API		Dedicated interface	No			
	Availability statistics		Performance statistics				
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBPII / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1	100.00	0		204	0	204	0
2	100.00	0		202	0	202	0
3	100.00	0		172	0	172	0
4	100.00	0		169	0	169	0
5	100.00	0		170	0	170	0
6	100.00	0		174	0	174	0
7	100.00	0		174	0	174	0
8	100.00	0		177	0	177	0
9	100.00	0		175	0	175	0
10	100.00	0		173	0	173	0
11	100.00	0		173	0	173	0
12	100.00	0		170	0	170	0
13	100.00	0		171	0	171	0
14	100.00	0		182	0	182	0
15	100.00	0		177	0	177	0
16	100.00	0		176	0	176	0
17	99.66	0.34		239	0	239	0
18	100.00	0		170	0	170	0
19	100.00	0		170	0	170	0
20	100.00	0		197	0	197	0
21	100.00	0		241	0	241	0
22	100.00	0		188	0	188	0
23	100.00	0		177	0	177	0
24	100.00	0		175	0	175	0
25	99.52	0.48		184	0	184	0
26	100.00	0		176	0	176	0
27	100.00	0		181	0	181	0
28	100.00	0		175	0	175	0
29	100.00	0		185	0	185	0
30	100.00	0		171	0	171	0
31	100.00	0		172	0	172	0
32	100.00	0		176	0	176	0
33	100.00	0		169	0	169	0
34	100.00	0		188	0	188	0
35	100.00	0		173	0	173	0
36	100.00	0		176	0	176	0
37	100.00	0		170	0	170	0
38	100.00	0		171	0	171	0
39	100.00	0		169	0	169	0
40	100.00	0		170	0	170	0
41	100.00	0		172	0	172	0
42	100.00	0		251	0	251	0
43	100.00	0		208	0	208	0
44	100.00	0		179	0	179	0
45	100.00	0		175	0	175	0
46	100.00	0		168	0	168	0
47	100.00	0		169	0	169	0
48	100.00	0		171	0	171	0
49	100.00	0		174	0	174	0
50	100.00	0		173	0	173	0
51	100.00	0		174	0	174	0
52	100.00	0		174	0	174	0
53	100.00	0		169	0	169	0
54	100.00	0		175	0	175	0
55	100.00	0		175	0	175	0
56	100.00	0		173	0	173	0
57	100.00	0		176	0	176	0
58	100.00	0		173	0	173	0
59	100.00	0		175	0	175	0
60	100.00	0		173	0	173	0
61	100.00	0		173	0	173	0
62	100.00	0		183	0	183	0
63	99.66	0.34		222	0	222	0
64	99.94	0.06		182	0	182	0
65	100.00	0		171	0	171	0
66	100.00	0		173	0	173	0
67	100.00	0		170	0	170	0
68	100.00	0		167	0	167	0
69	100.00	0		169	0	169	0
70	100.00	0		204	0	204	0
71	99.99	0.62		199	0	199	0
72	100.00	0		174	0	174	0
73	100.00	0		217	0	217	0
74	100.00	0		311	0	311	0
75	100.00	0		318	0	318	0
76	100.00	0		316	0	316	0
77	100.00	0		246	0	246	0
78	100.00	0		178	0	178	0
79	100.00	0		172	0	172	0
80	100.00	0		168	0	168	0
81	100.00	0		167	0	167	0
82	100.00	0		182	0	182	0

83	100,00	0		180	0	180	0
84	100,00	0		185	0	185	0
85	100,00	0		176	0	176	0
86	100,00	0		171	0	171	0
87	100,00	0		169	0	169	0
88	100,00	0		170	0	170	0
89	100,00	0		173	0	173	0
90	100,00	0		165	0	165	0
91	100,00	0		174	0	174	0
92							

If you require more tables, please complete the ones below.

2

Day	Availability statistics		Performance statistics						
	Uptime (%) D	Downtime (%) E	Response (milliseconds) F	Dedicated interface					
				AISP response (milliseconds) G	PISP response (milliseconds) H	CBP/II / PISP Yes/No response (milliseconds) I	Error response rate (%) J		
1	100,00	0	152						
2	99,87	0,13	172						
3	100,00	0	155						
4	100,00	0	141						
5	100,00	0	136						
6	100,00	0	142						
7	100,00	0	142						
8	100,00	0	144						
9	100,00	0	142						
10	100,00	0	140						
11	100,00	0	137						
12	100,00	0	154						
13	100,00	0	156						
14	100,00	0	158						
15	100,00	0	157						
16	100,00	0	158						
17	99,45	0,55	202						
18	100,00	0	147						
19	100,00	0	146						
20	100,00	0	150						
21	100,00	0	200						
22	100,00	0	157						
23	100,00	0	149						
24	100,00	0	141						
25	99,52	0,48	151						
26	100,00	0	139						
27	100,00	0	140						
28	100,00	0	139						
29	100,00	0	137						
30	100,00	0	140						
31	100,00	0	143						
32	100,00	0	151						
33	100,00	0	136						
34	100,00	0	140						
35	100,00	0	136						
36	100,00	0	135						
37	100,00	0	136						
38	100,00	0	138						
39	100,00	0	136						
40	100,00	0	135						
41	100,00	0	134						
42	100,00	0	176						
43	100,00	0	164						
44	100,00	0	139						
45	100,00	0	136						
46	100,00	0	134						
47	100,00	0	136						
48	100,00	0	137						
49	100,00	0	138						
50	100,00	0	138						
51	100,00	0	138						
52	100,00	0	140						
53	100,00	0	141						
54	100,00	0	137						
55	100,00	0	140						
56	100,00	0	141						
57	100,00	0	140						
58	100,00	0	139						
59	100,00	0	145						
60	100,00	0	142						
61	100,00	0	136						
62	100,00	0	143						
63	99,66	0,34	188						
64	99,94	0,06	141						
65	100,00	0	135						
66	100,00	0	140						
67	100,00	0	147						
68	100,00	0	135						
69	100,00	0	136						
70	100,00	0	170						
71	99,41	0,59	159						
72	100,00	0	135						
73	100,00	0	196						
74	100,00	0	275						
75	100,00	0	286						
76	100,00	0	282						
77	100,00	0	211						
78	100,00	0	140						
79	100,00	0	137						
80	100,00	0	146						
81	100,00	0	132						
82	100,00	0	145						
83	100,00	0	143						
84	100,00	0	154						
85	100,00	0	145						
86	100,00	0	134						
87	100,00	0	137						
88	100,00	0	131						
89	100,00	0	140						
90	100,00	0	130						
91	100,00	0	137						
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Interface Name/Id A	Interface type B	Has exemption been granted for dedicated interface? C
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Financial App			PSU Interface					
Day	Availability statistics		Performance statistics					
	Uptime (%) D	Downtime (%) E	Payment services user interface	Dedicated interface				
			Response (milliseconds) F	AISP response (milliseconds) G	PISP response (milliseconds) H	CBP/II / PISP Yes/No response (milliseconds) I	Error response rate (%) J	
1	100.00	0		152				
2	99.87	0,13		172				
3	100.00	0		155				
4	100.00	0		141				
5	100.00	0		136				
6	100.00	0		142				
7	100.00	0		142				
8	100.00	0		144				
9	100.00	0		142				
10	100.00	0		140				
11	100.00	0		137				
12	100.00	0		154				
13	100.00	0		156				
14	100.00	0		158				
15	100.00	0		157				
16	100.00	0		158				
17	99.45	0,55		202				
18	100.00	0		147				
19	100.00	0		146				
20	100.00	0		150				
21	100.00	0		200				
22	100.00	0		157				
23	100.00	0		149				
24	100.00	0		141				
25	99.52	0,48		151				
26	100.00	0		139				
27	100.00	0		140				
28	100.00	0		139				
29	100.00	0		137				
30	100.00	0		140				
31	100.00	0		143				
32	100.00	0		151				
33	100.00	0		136				
34	100.00	0		140				
35	100.00	0		136				
36	100.00	0		135				
37	100.00	0		136				
38	100.00	0		138				
39	100.00	0		136				
40	100.00	0		135				
41	100.00	0		134				
42	100.00	0		176				
43	100.00	0		164				
44	100.00	0		139				
45	100.00	0		136				
46	100.00	0		134				
47	100.00	0		136				
48	100.00	0		137				
49	100.00	0		138				
50	100.00	0		138				
51	100.00	0		138				
52	100.00	0		140				
53	100.00	0		141				
54	100.00	0		137				
55	100.00	0		140				
56	100.00	0		141				
57	100.00	0		140				
58	100.00	0		139				
59	100.00	0		145				
60	100.00	0		142				
61	100.00	0		136				
62	100.00	0		143				
63	99.66	0,34		188				
64	99.94	0,06		141				
65	100.00	0		135				
66	100.00	0		140				
67	100.00	0		147				
68	100.00	0		135				
69	100.00	0		136				
70	100.00	0		170				
71	99.41	0,59		159				
72	100.00	0		135				
73	100.00	0		196				
74	100.00	0		275				
75	100.00	0		286				
76	100.00	0		282				
77	100.00	0		211				
78	100.00	0		140				
79	100.00	0		137				
80	100.00	0		146				
81	100.00	0		132				
82	100.00	0		145				
83	100.00	0		143				
84	100.00	0		154				
85	100.00	0		145				
86	100.00	0		134				
87	100.00	0		137				
88	100.00	0		131				
89	100.00	0		140				
90	100.00	0		130				
91	100.00	0		137				
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Interface Name/Id			Interface type		Has exemption been granted for dedicated interface?			
A			B		C			
APIs			PSU Interface					
Day	Availability statistics		Performance statistics					
	Uptime (%) D	Downtime (%) E	Payment services user interface	Dedicated interface				
			Response (milliseconds) F	AISP response (milliseconds) G	PISP response (milliseconds) H	CBP/II / PISP Yes/No response (milliseconds) I	Error response rate (%) J	
1	100.00	0		222				
2	99.87	0,13		199				
3	100.00	0		195				
4	100.00	0		175				
5	100.00	0		173				
6	100.00	0		179				
7	100.00	0		180				
8	100.00	0		184				
9	100.00	0		190				
10	100.00	0		182				

11	100.00	0	179				
12	100.00	0	181				
13	100.00	0	187				
14	100.00	0	183				
15	100.00	0	187				
16	100.00	0	184				
17	100.00	0	263				
18	100.00	0	171				
19	100.00	0	173				
20	100.00	0	198				
21	100.00	0	229				
22	100.00	0	180				
23	100.00	0	180				
24	100.00	0	174				
25	99.59	0.41	200				
26	100.00	0	180				
27	100.00	0	183				
28	100.00	0	179				
29	100.00	0	173				
30	100.00	0	174				
31	100.00	0	177				
32	100.00	0	176				
33	100.00	0	172				
34	100.00	0	175				
35	100.00	0	174				
36	100.00	0	177				
37	100.00	0	174				
38	100.00	0	174				
39	100.00	0	171				
40	100.00	0	170				
41	100.00	0	183				
42	100.00	0	207				
43	100.00	0	183				
44	100.00	0	179				
45	100.00	0	173				
46	100.00	0	170				
47	100.00	0	170				
48	100.00	0	176				
49	100.00	0	177				
50	100.00	0	177				
51	100.00	0	185				
52	100.00	0	178				
53	100.00	0	172				
54	100.00	0	173				
55	100.00	0	174				
56	100.00	0	177				
57	100.00	0	177				
58	100.00	0	179				
59	100.00	0	174				
60	100.00	0	174				
61	100.00	0	174				
62	100.00	0	179				
63	99.59	0.41	213				
64	99.94	0.06	182				
65	100.00	0	175				
66	100.00	0	186				
67	100.00	0	182				
68	100.00	0	171				
69	100.00	0	174				
70	100.00	0	204				
71	99.45	0.55	206				
72	100.00	0	172				
73	100.00	0	222				
74	100.00	0	314				
75	100.00	0	322				
76	100.00	0	323				
77	100.00	0	246				
78	100.00	0	172				
79	100.00	0	172				
80	100.00	0	171				
81	100.00	0	170				
82	100.00	0	178				
83	100.00	0	180				
84	100.00	0	185				
85	100.00	0	181				
86	100.00	0	174				
87	100.00	0	175				
88	100.00	0	167				
89	100.00	0	176				
90	100.00	0	169				
91	100.00	0	180				
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	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?				
	A		B	C				
	Availability statistics		Performance statistics					
	Uptime (%)	Downtime (%)	Payment services user interface	Dedicated interface				
			Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)	
Day	D	E	F	G	H	I	J	
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Day	Interface Name/Id		Interface type	Has exemption been granted for dedicated interface?			
	A		B	C			
	Availability statistics		Performance statistics				
			Payment services user interface	Dedicated interface			
	Uptime (%)	Downtime (%)	Response (milliseconds)	AISP response (milliseconds)	PISP response (milliseconds)	CBP/II / PISP Yes/No response (milliseconds)	Error response rate (%)
	D	E	F	G	H	I	J
1							
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